



Set Up **ONE** Account for:

Inmate Phone Calls
Inmate Messaging
Remote Visitations
On-Site Visitations

1-844-724-2076
NCIC.com

INMATE PHONE CALLS

SET UP A COLLECT ACCOUNT

In order to set up a Secure Collect Account, you will need one of the following forms of payment:



Set Up or Add Funds to Your Account:

- Call 1-800-943-2189
- Visit www.ncic.com & click 'Make a Deposit Online'
- Visit a MoneyGram or Western Union location (Walmart, local grocery store, etc...)

MoneyGram

WALK-IN CASH PAYMENTS:

- ▶ Bring enough cash to add funds **AND** pay the MoneyGram fee.
- ▶ **Account Number:** Your NCIC Inmate Communications Account Number

Receive Code: 14200

Western Union

WALK-IN CASH PAYMENTS:

- ▶ Call 1-800-325-6000 or visit WesternUnion.com for a participating agent location.
- ▶ Fill out the blue Western Union payments form at the agent location. A receipt will be provided.

TELEPHONE PAYMENTS:

24/7 by calling 1-800-634-3422

PAY TO:

Company Name:
NCIC INMATE COMMUNICATIONS
Attention: Code City = NCIC TX
Sender's Account Number:
(Phone # associated with your acct.)

Please add 800-943-2189 to your approved contact list so that calls from inmates do not get blocked.

InTouch INMATE MESSAGING

SET UP INMATE MESSAGING

With **NCIC InTouch Inmate Messaging**, you can easily and securely communicate with your incarcerated friend or family member. All you need to do is set up an account at www.ncic.com to start sending and receiving messages.

Schedule a Visit

Go to www.ncic.com and click "**Send a Message**". You will need to have a valid phone number and email address to set up an account as well as name, address and (depending on facility) a valid photo identification.

Select a Facility

Once the account is created, select the facility where your inmate is located.

Select Chat to Verify your Billing Account

If you already have a billing account it will ask you to verify the billing information from that account. If you do not have an account, please call 1-800-943-2189 to receive live assistance with setting one up.

Add Your Contact

Once you have successfully verified your billing account, select "**chat**", and then select "**add contact**". You will have to select the facility from the drop down list and then select the inmate you would like to chat with. Based on the facility settings you will be able to chat right away or wait for approval to connect with that person.

InTouch REMOTE VISITATION

SET UP A REMOTE VISIT

With **NCIC InTouch Video Visitation** there is no need to take off work, no long lines waiting to visit, and no gas or transportation costs. Remote visitation is available from any computer or smartphone. To begin using NCIC InTouch Video Visitation, all you will need to do is set up an account.

Schedule a Visit

Go to www.ncic.com and click "**Schedule a Visit**". You will need to have a valid phone number and email address to set up an account as well as name, address and (depending on facility) a valid photo identification.

Select a Facility, Date, and Time to Visit

Once the account is created, select the facility where your family member or friend is located and select a date and time for visiting.

Submit for Approval

Your visit request will then be submitted to the facility for approval. Once reviewed you will receive an email notification that visit is approved or denied.

InTouch ON-SITE VISITATION

SCHEDULE AN ON-SITE VISIT

Schedule a Visit

Go to www.ncic.com and click "**Schedule a Visit**". You will need to have a valid phone number and email address to set up an account as well as name, address and (depending on facility) a valid photo identification.

Select a Facility, Date, and Time to Visit

Once the account is created, select the facility where your family or friend is located and select a date and time for visiting.

Submit for Approval

Your visit will then be submitted to the facility for approval. Once approved, you will receive an email notification that your visit is confirmed or denied along with a reservation code for approved visits.

Day of the Visit

On the day of your visit, you will need to arrive at the facility with the reservation code that was emailed or texted to you as well as with your valid photo identification.